

Congratulations on your Retirement! Benefit Planning Consultants, Inc. (BPC) would like to take this opportunity to introduce ourselves as a Third Party Administrator.

Our role in providing you service will be to process Health Reimbursement Arrangement (HRA) payments on your employer's behalf. All this information and more can be found on your customized BPC webpage:
www.bpinc.com/clients/illwesleyannretiree.cfm

HRA:

This Plan will reimburse eligible HRA expenses incurred by you or your dependents after you retire. Eligible expenses include out-of-pocket medical, dental and vision expenses such as doctor and prescription co-pays, dental expenses, vision expenses and over-the-counter drugs taken to treat a medical condition. You may also be reimbursed for the cost of premiums for insurance coverage for medical care such as health, dental, vision, cancer, Medicare, Medicare supplement and qualified long-term care insurance policies that you pay for with after tax dollars.

Submitting Claims:

To receive reimbursement for eligible HRA expenses you must submit a completed claim form with a receipt. For every claim the receipt must show the date of service, item/service provided, name of service provider/vendor and amount charged. If it is covered by insurance it must also show the amount the insurance paid. An Explanation of Benefits (EOB) form from your insurance company will provide all the required information. A balance due bill is not an acceptable receipt. You may submit claims online or through our BPC mobile app using your online username and password, once registered on our website. Receipts can also be submitted with a completed claim form and faxed to 877-760-7076 or mailed to P.O. Box 7500 Champaign, IL 61826-7500.

When will I receive payment?

We will process all claims received by Friday at 3:00 pm for payment the following Friday. Payments for reimbursement will be direct deposited into your checking or savings account on Friday and you will receive a claims explanation in the mail. If you do not elect direct deposit, checks for claims reimbursement will be mailed to your home on Thursday from our Champaign Illinois office. There is a minimum payment amount of \$25.00. Claims less than \$25.00 will be held until your reimbursement reaches \$25.00.

How do I check my account balance?

You can check your balance anytime using our online website or mobile app with your BPC login. Register at <https://bpc.wealthcareportal.com/Page/Registration>. Your employee ID is your SSN and your employer ID is BPCIWU.

You can also call 888-627-7504 at any time to check your balance, recent claims, or speak with a live representative.

