

You are able to view the status of your financial aid documents online. Please use the instructions below to locate and complete your documents.

MISSING FINANCIAL AID DOCUMENTS ARE ONLINE!

STEP-BY-STEP

1. Log in to [MyIWU](#)
2. Click on **"Banner Self Service"** on the left side of the screen
3. Click on **"Ellucian Banner"**
4. Locate the **"Financial Aid"** box and Click on **"Your Financial Aid Account"**
5. All missing requirements are found on this **"Home"** tab
 - a. Click on item name and it will take you to the document/action you need to complete
 - b. Complete all **"Unsatisfied Requirements"**
 - i. You cannot complete IWU Loan Documents until you receive an email from webmaster@ecsi.net with the link and pin required
 - ii. You must accept/decline loans first for all correct missing documents to appear/disappear
 - iii. Completed documents will not be reflected in your Self Service immediately. It could take up to 5 days for some loan documents

If you have problems accessing your MyIWU, please contact the IWU Help Desk at (309) 556-3900 or it@iwu.edu

If you have any questions about completing your documents, please call the Financial Aid Office at (309)-556-3096.