

## **Missing Financial Aid Documents Are Online!**

You are able to view the status of your financial aid documents online. Please use the instructions below to locate and complete your documents.

- How to Track Financial Aid Documents (received and missing)
  - 1. Log into MyIWU
  - 2. Click on "Banner Self Service"
  - 3. Click on "Student Dashboard"
  - 4. Click on "Financial Aid"
  - 5. Home screen shows what items need action
  - 6. Click on item name and it will take you to the document/action you need to complete
  - 7. Complete all "Unsatisfied Requirements"
    - Completed documents will not be reflected in your Self Service immediately. It could take up to 5 days for some loan documents
  - 8. "General Links" at the bottom of the page provide additional information if you have any questions
- Send in Private Scholarship Notification Letter(s) to IWU Financial Aid Office by email, mail or fax

If you have problems accessing your MyIWU, please call the IWU Help Desk at 309-556-3900.

If you have any questions about accepting your aid, or completing your documents, please call the Financial Aid Office at 309-556-3096.